

# **V-Aid (Virtual Aid)**

## **Beneficiary Assessment Policy**



**Beneficiary Assessment Policy approved by**  
**Trustees on 18/12/25**

**The policy will be subject to an annual review.**

**Signed: *C. L.* (Christin Lau on behalf of Trustees)**



# Beneficiary Assessment Policy

## 1. Purpose

This policy outlines the criteria and approach V-AID uses to assess and identify beneficiaries of our emergency food aid services, including disaster-affected individuals, responders, and the benefits offered to participating veterans.

## 2. Scope

Our services target those directly impacted by disasters, emergency responders, and veterans involved in our operations.

## 3. Beneficiary Identification

### a. Individuals and Communities Affected by Disasters

- **Criteria:** Those directly affected by natural disasters, conflicts, or other crises that have led to a need for immediate food assistance.
- **Assessment:** Identification through on-ground surveys, collaboration with local authorities, and liaising with international disaster relief networks.

### b. Emergency Responders

- **Criteria:** Personnel including medical teams, firefighters, rescue teams, and volunteers actively involved in disaster response.
- **Assessment:** Coordination with emergency services, NGOs, and local authorities present at disaster sites.

## 4. Benefits for Veterans

### a. Skill Utilisation and Development

- Veterans apply their military and emergency response skills in logistics, coordination, and crisis management, further enhancing these competencies.

### b. Community and Engagement

- Involvement in V-AID offers veterans a sense of community, camaraderie, and shared purpose, fostering a positive transition to civilian life.

### c. Mental Health and Well-being

- Engaging in meaningful work contributes to the mental health and well-being of veterans, providing a sense of accomplishment and service.

## **5. Monitoring and Evaluation**

Regular feedback from beneficiaries and field staff.  
Post-deployment debriefings for continuous improvement.  
Tracking of aid distribution effectiveness and timeliness.

## **6. Adaptability and Responsiveness**

Adjusting strategies based on the changing needs of disaster-affected regions.  
Continuous learning and adaptation to improve service delivery.

## **7. Commitment to Inclusivity and Respect**

Ensuring aid is provided without discrimination.  
Respecting the cultural and societal norms of the communities we serve.

## **8. Collaboration and Transparency**

Working with local and international partners to maximise impact.  
Maintaining transparency in operations and communications with stakeholders.

## **9. Overseas Work**

For work overseas, the charity will follow the principles outlined above, carrying out all necessary checks to reflect local conditions, to ensure only eligible beneficiaries are supported. If there is a case that those affected will benefit, the charity will almost certainly if requested work to support large NGOs leading recovery, will be providing support to them directly as long as the help we provide is within that stated in our objects and if our independence in decision making regarding our input is maintained.

## **10. Conclusion**

V-Aid is committed to delivering immediate, effective food aid to those in urgent need, while also providing meaningful opportunities and support to veterans. This policy ensures that our services are delivered equitably, efficiently, and respectfully, maximising the positive impact on our beneficiaries.