

V-Aid (Victual Aid)

Privacy Policy



**Privacy Policy approved by Trustees on
13/10/26**

The policy will be subject to an annual review.

Signed: *C. Lau* (Christin Lau on behalf of Trustees)

V-Aid is committed to protecting the privacy and security of personal information. This policy explains how we collect, use, store and protect personal data in accordance with applicable UK data protection law, including the UK GDPR and Data Protection Act 2018.

What information do we collect?

We may collect personal information that you provide directly to us, or that is provided to us appropriately in connection with our work. This may include information such as your name, contact details, payment information and information relevant to your involvement with V-Aid as a donor, volunteer, participant, beneficiary, partner or supporter.

How do we use your information?

We may use personal information where there is an appropriate lawful basis to do so, including to process donations, communicate with people involved in our work, administer activities and services, manage volunteering and partnerships, meet legal or regulatory requirements and support the effective operation of V-Aid.

Who do we share your information with?

We do not sell or trade personal information. Information may be shared where reasonably necessary and lawful, including with service providers, professional advisers, partner organisations, regulators or other appropriate bodies. Any sharing will be limited to what is reasonably required for the relevant purpose.

How do we protect your information?

V-Aid will take reasonable and proportionate technical and organisational measures to protect personal information against unauthorised access, loss, misuse or disclosure. The measures used will take account of the nature of the information, the systems being used and the level of risk involved.

Your rights

Depending on the circumstances, individuals may have rights in relation to their personal data, including rights to access, correct, erase or restrict information, object to certain processing and raise a concern with the Information Commissioner's Office. These rights will be considered in accordance with applicable data protection law.

How long do we keep information?

Personal information will be retained only for as long as reasonably necessary, taking account of the purpose for which it was collected and any legal, regulatory, accounting or operational requirements.

Cookies

V-Aid's website may use cookies or similar technologies where appropriate. Users can manage cookie settings through their browser or any cookie controls provided on the website.

Changes to this policy

We may update this policy from time to time to reflect changes in our practices or for other operational, legal, or regulatory reasons.

Contact us

If you have questions or concerns about this policy, or wish to exercise any of your rights, please contact us at info@v-aid.org.uk.